

Deciding if the scheme can meet your needs:

If you decide not to take part in the scheme:

- Your child will simply continue to receive services as usual

If you decide you would like a keyworker:

- You can either refer yourself to the scheme (contact our office for a form) or ask a professional involved with your family to refer you. This referral will then be considered by a panel to see if the scheme can meet your needs.
- Once assigned, your keyworker will meet with you and offer you a 'Family Pack'. This can help you to keep all information in one place.
- In consultation with you, a Family Service Plan will be drawn up and information will be shared with those you want involved. Your keyworker will support you in co-ordinating meetings as and when appropriate. This should reduce the number of times you need to say the same things to different people.



Keyworking Co-ordinator

The Keyworking Co-ordinator is the manager responsible for the day-to-day running and further development of the scheme.

Contact us

To find out more or to make a referral, please contact a member of the Keyworking Scheme.

Seaside View Child Development and Disability Centre
Brighton General Hospital,
Elm Grove
Brighton BN2 3EW

Tel: 01273 265825
Fax: 01273 265824



Translation? Tick this box and take to any council office.

ترجمة؟ ضع علامة في المربع وخذها إلى مكتب البلدية.	Arabic	<input type="checkbox"/>
অনুবাদ? বক্সে টিক চিহ্ন দিয়ে কাউন্সিল অফিসে নিয়ে যান।	Bengali	<input type="checkbox"/>
需要翻译? 请在这方格内加划, 并送回任何市议会的办事处。	Cantonese	<input type="checkbox"/>
ترجمه؟ لطفاً این مربع را علامتگذاری نموده و آن را به هر یک از دفاتر شهرداری ارائه نمایید.	Farsi	<input type="checkbox"/>
Traduction? Veuillez cocher la case et apporter au council.	French	<input type="checkbox"/>
需要翻译? 请在这方格内划勾, 并送回任何市议会的办事处。	Mandarin	<input type="checkbox"/>
Tłumaczenie? Zaznacz to okienko i zwróć do któregokolwiek biur samorządu lokalnego (council office).	Polish	<input type="checkbox"/>
Tradução? Coloque um visto na quadrícula e leve a uma qualquer repartição de poder local (council office).	Portuguese	<input type="checkbox"/>
Tercümesi için kareyi işaretleyiniz ve bir semt belediye bürosuna veriniz	Turkish	<input type="checkbox"/>
	other (please state)	<input type="checkbox"/>

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Keyworking

Providing support, information and multi-agency co-ordination for disabled children and their families.



Why might your family need a keyworker?

Parents have been saying for some time that they would appreciate better co-ordination of services so that individual professionals can be more aware of the overall needs of the child and work in a more holistic way.

A Keyworker can support families with the co-ordination of all the agencies involved, improving lines of communication and supporting families within a large multi-agency team.

What are the criteria for referral to the scheme?

Your child will need to:

- have four or more specialist agencies involved in providing on-going therapies and services, some of them being from Seaside View Child Development Centre. (This does not include general services such as your health visitor, GP, etc)
- be aged 0 –18 year old and resident in Brighton & Hove.
- Have an on-going disability or a life limiting/threatening condition.

What can a keyworker do?

- Provide information about services and support available, both locally and nationally, and how to access these.
- Develop an understanding of your needs, co-ordinate the multidisciplinary team and put in place a Family Service Plan detailing next steps.

“Our Keyworker is very approachable and always happy to listen and help”

- Keep your family and your priorities at the centre of the plan, which is reviewed regularly.
- Be a key point of contact, maintaining regular contact with you and keeping professionals informed of any changes or developments.
- Identify and address the needs of your family as a whole.
- Speak on behalf of your family when dealing with agencies.
- Provide a 'listening ear' and emotional support within the multiagency team.

Who will be your Keyworker?

There are a small number of designated keyworkers in Brighton & Hove. In addition, each agency (health, education and social care) have contributed workers' time to the scheme. For example health visitors, nursery nurses, teachers, therapists, social workers and residential workers. These people are known as 'non-designated keyworkers'. You will be assigned a keyworker who can best meet your needs.

What are the aims?

The scheme aims to:

- Empower parents to put across their thoughts and ideas to the multi-disciplinary team more easily.
- Reduce the number of times parents have to give the same piece of information.
- Improve communication between agencies.
- Enable multi-agency planning, ensuring that families and their priorities are at the heart of the Family Service Plan.

“So much can be achieved by having all the professionals involved with my son in the same place at the same time.”

